



DRAFT HORSE

A division of Charlie's Plumbing, Inc.

Warranty / Guarantee

10114 Thermon St.

Houston, TX 77075

Phone: 832-940-1525

Fax: 713-941-7203

draft-horse.com

Draft Horse does hereby guarantee that all materials and equipment furnished will be of good quality and new unless otherwise required or permitted under the contract documents, that work will be free from defects not inherent to the quality required or permitted, and that all work will conform to these requirements.

1 Year All Inclusive Warranty:

Draft Horse will warranty any new fixture, complete line replacement, or new draft system installation that we supply and install against manufacturer's defect for a period of one (1) year from date of installation. This includes all labor and material. This does not include replacement parts for an existing fixture or product.

60 Day Replacement Parts Warranty:

Draft Horse will warranty any replacement parts supplied and installed by Draft Horse to an existing fixture or draft system for (60) days from the date of installation. This includes both parts and labor. After (60) days only parts will be warranted if the manufacturer of the product still has a warranty on the product in question.

Customer Supplied Material Guarantee

Unfortunately we are unable to offer any type of guarantee on customer supplied material. We will guarantee the installation, but not the product itself. There are many great brands and products out there, but we only offer guarantees on the products and material that we supply. Customers will be responsible for payment on projects where the supplied product cannot be completely installed due to manufacture defects or substandard construction.

Restrictions:

Draft Horse warranty excludes remedy for damage or defect caused by abuse, modifications, improper operations, repair attempts by others, or normal wear and tear under normal usage. All warranties are subject to proper use of the product. Abuse, negligence, or customer inflicted damage will void any and all warranties. Further these warranties do not cover acts of God, nature, riot, or war. Warranties are subject to full and timely payment for the project.